

PHYSICIANS' AWARENESS AND ASSESSMENT OF SHARED DECISION MAKING IN ONCOLOGY PRACTICE

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ABSTRACT

Background: Implementation of Shared Decision Making (SDM) in oncology is limited. The objective of the study was to determine the extent of physicians' awareness of Shared Decision Making (SDM) in their treatment of cancer patients, the usefulness that they assign to SDM, the role they play, their assessment of SDM, and perceptions of the main barriers and facilitators to its use.

Methods: A questionnaire was completed by medical oncologists, radiation oncologists and general surgeons working in Andalusia (Spain). Sociodemographic, clinical-care and aspects of SDM variables were collected. SDM was evaluated using the SDM-Q-Doc questionnaire. Non-parametric contrasts were used to determine the possible differences between medical specialties.

Results: The questionnaire was sent to 351 physicians. The response rate was 37.04%, 63 women and 67 men, with an average age of 45.6 years and 18.04 years' experience. Of these, 33.08% were medical oncologists, 34.61% radiation oncologists and 29.23% general surgeons. A total of 82.3% stated they had received no training in SDM, whereas 33.8% said they knew a lot about SDM and applied it in practice; 80% considered it to be very useful. In addition, 60% of respondents said they were mainly the ones who made the decisions on treatment. An evaluation of SDM on the SDM-Q-Doc scale showed that all the specialties scored more than 80/100. The main barriers to applying SDM were the difficulty patients experienced in understanding what they needed to know, the lack of decision aids and time.

Conclusions: Some 82% of physicians have no training in SDM and 66% don't use it in practice, with decisions on treatment taken mainly by the physicians themselves. Strategies to increase training in SDM and to implement it into clinical practice are important.

Key words: Shared decision making, Physician-patient relations, Neoplasms, Role, Barriers, Facilitators.

RESUMEN

Conocimiento y evaluación de la toma de decisiones compartidas en la práctica oncológica desde el punto de vista médico

Fundamentos: La implementación de la Toma de Decisiones Compartidas (TDC) en oncología es escasa. El objetivo del estudio fue determinar el conocimiento de la TDC que tienen los médicos que tratan a pacientes con cáncer, la utilidad que le conceden, el rol que desempeñan, la evaluación que hacen, y las barreras y facilitadores que encuentran para su uso.

Métodos: Se realizó una encuesta a oncólogos médicos, oncólogos radioterápicos y cirujanos generales que ejercían en Andalucía (España). Se recogieron variables sociodemográficas, clínico-asistenciales y de aspectos de la TDC. La TDC se evaluó mediante el cuestionario SDM-Q-Doc. Se emplearon contrastes no paramétricos para determinar las posibles diferencias entre especialidades médicas.

Resultados: El cuestionario se envió a 351 médicos y la tasa de respuesta fue del 37,04%. Respondieron 63 mujeres y 67 hombres, con un promedio de 45,6 años de edad y 18,04 años de experiencia. El 33,08% eran oncólogos médicos, el 34,61% oncólogos radioterápicos y el 29,23% cirujanos generales. El 82,3% no tenía formación en TDC y el 33,8% reconocía saber bastante y utilizarla en su práctica habitual. El 80% consideró que era muy útil. El 60% respondió que la decisión sobre el tratamiento la tomaban mayormente ellos. Al evaluar la TDC con la escala SDM-Q-Doc, todas las especialidades obtuvieron más de 80 puntos sobre 100. Las principales barreras para aplicar la TDC fueron la dificultad del paciente para entender lo que necesitaba saber, la falta de instrumentos de apoyo, así como la falta de tiempo.

Conclusiones: Un 82% de los médicos no tiene formación en TDC y un 66% no la utiliza en su práctica habitual, tomando la decisión sobre el tratamiento mayoritariamente ellos. Es importante adoptar estrategias para aumentar la formación en TDC e implementarla en la práctica clínica diaria.

Palabras clave: Toma de decisiones compartida, Relaciones médico-paciente, Cáncer, Rol, Barreras, Facilitadores.

INTRODUCTION

Making decisions in oncology can be a complex issue. On numerous occasions patients and physicians have to choose between various treatments available that offer both risks and benefits in equal measure; for example, deciding between a tumourectomy or mastectomy in breast cancer cases, or between active vigilance, surgery or radiotherapy in prostate cancer. It is in such cases, where there is no single or “best” decision, that it is essential to consider the values and preferences of the patient⁽¹⁾, and incorporate new clinical practice models such as Shared Decision Making (SDM).

SDM is a joint interactive decision-making process between physician and patient characterized by the flow of information in both directions between the two parties. During this process, the physician shares technical information with the patient, who in turn provides the physician with personal information, so that they can reach an agreement on the treatment option to be chosen.

The use of SDM is linked to numerous benefits such as reducing patients’ anxiety and depression, improvements in their quality of life and an increase in patients’ satisfaction with their treatment^(2,3), and in physicians’ job satisfaction⁽⁴⁾. Despite these advantages, there is no evidence that SDM has been widely implemented in practice⁽⁵⁾. Studies that have investigated why this is so have analysed the main barriers and facilitators to its application⁽⁶⁾.

In Spain in recent decades, public institutions have shown increasing interest in empowering patients and their active participation in making medical decisions. In this sense, the most significant progress in SDM has been the creation of a series of health information resources aimed at educating patients⁽⁷⁾, as well as different decision aids (DAs)⁽¹⁾.

In terms of research on SDM in Spain, and despite the steady increase in the number of studies in this field since the last decade⁽⁷⁾, very little research has been done on SDM in relation to oncology. The studies have mainly centred on analysing the perspectives of cancer patients, in particular work by the Josep Laporte Foundation and the Universidad de los Pacientes, in which the patients wish to play a more active role in the health care process and be consulted on the diagnostic and therapeutic options available to them^(8,9). Later studies reach similar conclusions revealing that according to the patients’ perspective, SDM has yet to be rolled out in practice⁽¹⁰⁾, and identifying the main factors that influence it⁽¹¹⁾.

Furthermore, and despite the fact that success in SDM in oncology largely depends on physicians, little research has been done on their perspective on this issue. Studies have tended to focus on the validation of the SDM-Q-Doc questionnaire to measure SDM⁽¹²⁾, and to analyse the rates of satisfaction among health care professionals and their patients⁽¹³⁾.

Given that it is essential to continue raising the rate at which SDM is implemented in oncology in Spain, we consider it necessary to carry out an in-depth study of aspects of SDM that have so far been ignored. The aim of our work is to analyse the extent of knowledge of SDM among oncology physicians and its usefulness to them, together with the main barriers and facilitators to its implementation from their viewpoint. We will also examine the physicians’ perception on who should have made the decision on treatment and who, in reality, made that decision; and we will measure the SDM process from their perspective according to the SDM-Q-Doc scale.

SUBJECTS AND METHODS

Participants. This was a descriptive transversal study performed between September 2015 and

February 2016 via an online questionnaire. The study population was formed of medical oncologists, radiation oncologists and general surgeons as well as other specialists related to oncology, belonging to the Andalusian Health Service.

Using the database available from the various scientific societies, a list was drawn up of 351 e-mail addresses (167 medical oncologists, 78 radiation oncologists and 106 general surgeons); the SurveyMonkey software was used in the research. The study received no financial support, and before initiating the study approval was obtained from the Ethics Committee of the Juan Ramón Jiménez Hospital in Huelva

Questionnaire. The questionnaire started with a detailed explanation of the study, and once the participant had agreed to take part, he/she completed the survey, which was anonymous and for which the participant received no payment. At 15 and 45 days after sending out the questionnaire, the participants were sent a reminder to complete the survey.

Since it was possible that not all the participants were familiar with the term SDM, it was defined in the questionnaire according to Charles et al⁽¹⁴⁾.

The survey was in three parts:

- i) Sociodemographic information.
- ii) Clinical information.
- iii) Aspects of SDM.

The sociodemographic information referred to gender and age. The clinical information referred to years of experience as a health care professional, area of expertise (medical oncology, radiation oncology, general surgery, and others), type of cancer they most commonly treated (multiple options available), average

time of first patient visit, their hospital's reference population and percentage of cancer patients operated on (for surgeons only). Questions on SDM included:

i) Familiarity with the concept and its usefulness. To know their degree of familiarity with SDM, participants were asked whether they had received training in SDM, and about the extent of their knowledge of the subject. To assess the latter aspect, they could choose one of four options: I don't know anything about it; I have some idea about it; I know quite a lot about it but I don't use it in practice; I know a lot about it and I use it regularly. The usefulness of SDM was measured on a five-point Likert scale ranging from "not at all useful" (1) to "very useful" (5).

ii) Perception of who should make the decision on treatment, and who really makes the decision: both aspects were evaluated according to the five points established by King⁽¹⁵⁾: Totally the patient; Mostly the patient; Both patient and physician equally; Mostly the physician; Totally the physician.

iii) Assessing SDM. This was done with the Shared Decision Making Questionnaire-physician version (SDM-Q-Doc). Since this survey had not been validated in Spanish at the time of the study, a translated version, authorized by two of the authors of the scale (Martin Härter and Isabelle Scholl, of the University Medical Center of Hamburg-Eppendorf, Germany) was used⁽¹⁶⁾. This questionnaire contained nine items, each describing a step in the SDM process. Each item was scored on a six-point Likert scale ranging from "completely disagree" (0) to "completely agree" (6). The sum of the responses to the nine items generated a total score of between 0 and 45. To facilitate interpretation of the results, this score was multiplied by 20/9 to get a score of between 0 and 100, in which 0 was the lowest score and 100 the highest⁽¹⁷⁾.

iv) Barriers and facilitators to implementing SDM. These were established based on a systematic review of the bibliography and were specified by the physicians involved in the study. To assess these two aspects, a six-point Likert scale was used ranging from “completely disagree” (0) to “completely agree” (5).

Statistical analysis. A descriptive analysis was made based on the frequencies of the variables of gender, age, years of experience, area of expertise, type of cancer most commonly treated, average time of first visit and reference population.

To determine whether there were differences between medical specialities in terms of familiarity, perception, assessment, and barriers and facilitators, various tests were applied, such as the χ^2 association test, the Wilcoxon signed rank test, the Kruskal-Wallis H test, and the Mann-Whitney U test for independent samples with Bonferroni correction.

In order to analyse the orientation of the SDM-Q-Doc responses, and the barriers and facilitators to SDM, all possible answers were grouped in two categories: “Disagreement” and “Agreement”. The former included: “Completely disagree”, “strongly disagree” and “somewhat disagree”, while the latter included: “completely agree”, “strongly agree” and “somewhat agree”.

The software used was SPSS Version 20.0.

RESULTS

Clinical and socio-demographic profile. Of the potential 351 participants, there were 130 responses (a response rate of 37.04%). Of these, there were 63 women and 67 men, with an average age of 45.6 and an average of 18.04 years’ experience. A total of 43 (33.08%) were medical oncologists, 45 (34.61%) were radiation oncologists, 38 (29.23%) were general surgeons

and four (3.08%) came from other specialities (table 1). The latter, although they were registered in the lists of e-mail addresses of the scientific societies of medical oncologists, radiation oncologists and general surgeons, indicated that they belonged to other medical specialties.

In terms of type of cancer they most commonly treated, breast cancer was the most prominent, at 20.95%, followed by digestive/gastrointestinal tumours, 17.62%, and head and neck cancers at 12.86%.

On questions related to time dedicated to the patient on their first visit, 40% of the participants stated that they attended to the patient for between 31 and 45 minutes, and 36.92% between 16 and 30 minutes. Regarding the hospital reference population, 50% declined to answer, putting this group on a par (19.2%) with those who indicated a population of less than 500,001, and those with a reference population of between 500,001 and 1,000,000 inhabitants.

Shared decision making:

i) Familiarity and usefulness. When the participants were asked about their level of training in SDM, 82.3% stated that they had received no training in SDM while 17.6% stated that they had. A further 52.3% declared that they had some idea of the concept, and 33.8% said they knew quite a lot about it and regularly used this model in such cases (table 2).

Regarding the usefulness of SDM, 43% stated that it was very useful, marking it with a 5/5 on the scale, followed by 37.7% who gave it 4/5 (table 2). By speciality, the radiation oncologists considered it the most useful.

For level of SDM knowledge and usefulness, there were no significant differences between specialities.

Table 1
Respondent Characteristics.

Characteristic		Total		Medical Oncologists		Radiation Oncologists		General Surgeons		Others	
		N.	%	N.	%	N.	%	N.	%	N.	%
Sex (n=130)	Female	63	48.46	25	58.14	32	71.11	5	13.16	1	25
	Male	67	51.54	18	41.86	13	28.89	33	86.84	3	75
Years in practice (n=130)	0-10	32	24.62	15	34.88	13	28.89	2	5.26	2	50
	11-20	55	42.31	19	44.19	18	40	17	44.74	1	25
	>20	43	33.08	9	20.93	14	31.11	19	50.0	1	25
Cancer	Breast	44	20.95	20	27.03	15	17.65	8	17.78	1	16.67
	Lung	26	12.38	10	13.51	9	10.59	5	11.11	2	33.33
	Digestive	37	17.62	12	16.22	6	7.06	19	42.22	-	-
	Head and neck	27	12.86	8	10.81	11	12.94	6	13.33	2	33.33
	Gynecologic	19	9.05	6	8.11	11	12.94	2	4.44	-	-
	Genitourinary	24	11.43	4	5.41	18	21.18	2	4.44	-	-
	Others	22	10.48	8	10.81	12	14.12	2	4.44	-	-
	Non-specific	11	5.24	6	8.11	3	3.53	1	2.22	1	16.67
Average time, in minutes, of initial consultation (n=130)	0 - 15	7	5.38	-	-	-	-	5	13.16	2	50
	16 - 30	48	36.92	11	25.58	10	22.22	25	65.79	2	50
	31 - 45	52	40	20	46.51	27	60	5	13.16	-	-
	46 - 60	22	16.92	12	27.91	8	17.78	2	5.26	-	-
	> 60	1	0.77	-	-	-	-	1	2.63	-	-
Assigned population (n=130)	< 500,001 inhabitants	25	19.23	2	4.65	1	2.22	22	57.89	-	-
	500,001 - 1,000,000 inhabitants	25	19.23	9	20.93	11	24.44	5	13.16	-	-
	> 1,000,000 inhabitants	15	11.54	1	2.33	3	6.67	11	28.95	-	-
	Blank	65	50	31	72.09	30	66.67	-	-	4	100

ii) Perceptions of making the decision. Of the participants, 42.3% stated that any decision should be made equally between the patient and the physician, while 32.3% said it should mainly be the patient. None of those surveyed said the decision should be the physician's only (table 2).

However, when asked who, in practice, made the decision, 60% of the participants said that it was mostly the physician, followed by 17.69%

who said decisions were made equally between physician and patient.

It is worth pointing out that only in 23% of cases was there any overlap between who should take the decision and who really made it, with only 11 clinicians (8.7%) stating that they thought the decision should be made jointly by both physician and patient, and that this was done in practice.

Table 2
Training, usefulness and perceptions in SDM.

Aspects to evaluate		Total		Medical Oncologists		Radiation Oncologists		General Surgeons		Others	
		N.	%	N.	%	N.	%	N.	%	N.	%
Training in SDM (n=130)	Yes	23	17.69	6	13.95	9	20	8	21.05	-	-
	No	107	82.31	37	86.05	36	80	30	78.95	4	100
Do you know the meaning of SDM? (n=130)	I know a lot about it and I use it regularly	44	33.85	19	44.19	14	31.11	10	26.32	1	25
	I know quite a lot about it but I don't use it in practice	8	6.15	2	4.65	4	8.89	2	5.26	-	-
	I have some idea about it	68	52.31	20	46.51	26	57.78	20	52.63	2	50
	I don't know anything about it	10	7.69	2	4.65	1	2.22	6	15.79	1	25
Usefulness of SDM (n=130)	1. Not at all useful	-	-	-	-	-	-	-	-	-	-
	2	3	2.31	-	-	-	-	3	7.89	-	-
	3	18	13.85	8	18.60	3	6.67	7	18.42	-	-
	4	49	37.69	17	39.53	17	37.78	13	34.21	2	50
	5. Very useful	56	43.08	16	37.21	24	53.33	15	39.47	1	25
	(blank)	4	3.08	2	4.65	1	2.22	-	0.001	1	25
who should make the decision on treatment (n=130)	Totally the patient	10	7.69	-	-	10	22.22	-	-	-	-
	Mostly the patient	42	32.31	13	30.23	13	28.89	16	42.11	-	-
	Both patient and physician equally	55	42.31	21	48.84	17	37.78	14	36.84	3	75
	Mostly the physician	19	14.62	7	16.28	4	8.89	8	21.05	-	-
	Totally the physician	-	-	-	-	-	-	-	-	-	-
	(blank)	4	3.08	2	4.65	1	2.22	-	0.00	1	25
Who really makes the decision on treatment (n=130)	Totally the patient	2	1.54	-	-	-	-	2	5.26	-	-
	Mostly the patient	18	13.85	3	6.98	9	20	6	15.79	-	-
	Both patient and physician equally	23	17.69	4	9.30	9	20	9	23.68	1	25
	Mostly the physician	78	60	32	74.42	25	55.56	19	50	2	50
	Totally the physician	5	3.85	2	4.65	1	2.22	2	5.26	-	-
	(blank)	4	3.08	2	4.65	1	2.22	-	-	1	25

The medical oncologists were the ones who, in higher number, considered the decision should be made by the patient and the physician equally. However, 79.07% of them responded that the decision was made mostly or totally by them.

The Wilcoxon test (statistic -7.327 and $p < 0.01$) revealed significant differences between who made the decision and who should have made it. However, there was no evidence of significant differences between specialities in the two cases.

iii) Assessing SDM. Of the 130 physicians who began responding to the questionnaire, only 126 completed the assessment the SDM process (table 3). As three of them belonged to other specialities, their responses were not studied as a group apart although their scores were taken into account in the totals. The results were predominantly for agreement, with scores exceeding 90% in all items, even reaching 100% in statements 3, 4 and 5. Only when we examine the responses by speciality do we find a slight dip.

This highest transformed total was scored by radiation oncologists (88.99), followed by general surgeons and medical oncologists (table 4).

The Kruskal-Wallis test ($\chi^2=13.032$, $p=0.01$) revealed significant differences in the total scores for the variable corresponding to the SDM evaluation rate by medical speciality.

The Mann-Whitney U test with Bonferroni correction for independent samples showed that the perception of medical oncologists differed significantly from that of general surgeons and radiation oncologists, whereas there were no differences between that of general surgeons and radiation oncologists.

iv) Barriers and facilitators to SDM. Following the analysis of the barriers proposed in the questionnaire (table 5) ($n=124$), the main barrier cited related to the difficulty patients had in understanding all that they needed to know (90.3%), followed by the lack of sufficient support resources to carry out proper SDM (87.9%), as well as not having enough

Table 3
Assessment of shared decision making (SDM-Q-Doc, physician version).
Percentage of agreement.

SDM-Q-Doc Items	Total (%)	Medical Oncologists (%)	Radiation Oncologists (%)	General Surgeons (%)
1. I made clear to my patient that a decision needs to be made.	94.44	92.68	93.18	97.37
2. I wanted to know exactly from my patient how he/she wants to be involved in making the decision.	96.83	97.56	93.18	100
3. I told my patient that there are different options for treating his/her medical condition.	100	100	100	100
4. I precisely explained the advantages and disadvantages of the treatment options to my patient.	100	100	100	100
5. I helped my patient understand all the information.	100	100	100	100
6. I asked my patient which treatment option he/she prefers.	98.41	95.12	100	100
7. My patient and I thoroughly weighed the different treatment options.	92.86	92.68	97.73	86.84
8. My patient and I selected a treatment option together.	91.27	85.37	100	86.84
9. My patient and I reached an agreement on how to proceed.	90.24	82.93	100	86.84

time to discuss issues in detail with the patients (78.2%). There were no significant differences in the total scores for the variable corresponding to the barriers according to medical speciality.

If the adopted role is considered, the only barrier relating to who really made the decision was number 5, “the patients show no interest in collaborating in SDM” ($\chi^2=8.715$, $p=0.013$).

In terms of the SDM facilitators (n=124), the physicians’ sense of motivation, their

perception of improvement, both in the process itself and in the patients’ results, and the patients’ interest in collaborating in SDM, all boosted scores for agreement above 90%. The exception was the fact SDM was an institutional objective, which only 46.7% considered to be a facilitator for SDM.

There were no significant differences in total scores for the variables related to the facilitators according to medical speciality. The facilitators 1, 2 and 3 revealed significant differences per speciality.

Table 4
Transformed scores of the questionnaire.

Medical specialities	N	Mean	SD	Min	Max
Medical Oncologists	41	80.54	10.55	55.56	100
Radiation Oncologists	44	88.99	8.79	64.44	100
General Surgeons	38	86.32	11.79	55.56	100
Total	126	85.36	10.88	55.56	100

Table 5
Barriers and facilitators to implementing shared decision making in oncology practice.
Percentage of agreement.

Parameters		Total (%)	Medical Oncologists (%)	Radiation Oncologists (%)	General Surgeons (%)
Barriers	1. Lack of time for detailed discussion with patients.	78.23	90.24	72.73	70.27
	2. Patients have difficulty understanding all they need to know.	90.32	95.12	86.36	89.19
	3. We do not have enough SDM decision aids.	87.90	85.37	95.45	81.08
	4. I prefer patients only take account of my personal recommendations.	11.29	12.20	9.09	10.81
	5. Patients are not interested in engaging in SDM.	44.35	46.34	34.09	54.05
	6. Lack of fluid communication or empathy between specialist and patients.	42.74	34.15	40.91	54.05
	7. I have difficulty finding the latest knowledge of options and results relating to treatment I should offer my patients.	17.74	24.39	15.91	10.81
	8. Patients have too much prior information, often erroneous, to engage properly in SDM.	41.13	29.27	50.00	40.54
Facilitators	1. If I was motivated to perform SDM.	91.94	87.80	95.45	91.89
	2. If I perceived that it improved the health process.	93.55	87.80	95.45	97.30
	3. If I perceived that it improved patient outcomes.	94.35	90.24	95.45	97.30
	4. If the patient was interested in engaging in SDM.	94.35	92.68	95.45	94.59
	5. If there was public demand for it.	86.29	90.24	90.91	75.68
	6. If it was an institutional objective linked to financial incentives.	46.77	43.90	50	45.95

DISCUSSION

The results of the questionnaire show that most of the participants, despite not having trained in Shared Decision Making, know what it was, and a big majority, regardless of medical speciality, stated that SDM was useful or very useful. This coincides with findings from Pollard, Bansback and Bryan⁽¹⁸⁾ in their systematic review of the subject, which showed a positive attitude towards SDM among clinical practitioners both in primary care and in specialist treatment, including oncology. Another study that focused exclusively on oncology⁽¹⁹⁾ also described a positive attitude towards SDM, as did the review by Kane et al⁽³⁾ which observed the interest shown by physicians in general, and oncologists in particular, in applying SDM to their patients.

The positive attitude towards, and recognition of the usefulness of SDM contrasts with the concerns on those surveyed regarding who should make the decision and who, in reality, makes that decision. It is noteworthy that a little under half (42.31%) thought that any decision ought to be taken equally between the physician and patient, and only 17.69% applied SDM in practice. On the other hand, more than half those surveyed thought that in reality it was the physician who made the decision in most cases. These scores are low when compared to results from a study of Dutch oncologists (surgical, radiation and medical)⁽²⁰⁾, in which 95% declared that the patients should be involved in SDM, and 73% preferred to make a decision in collaboration with their patients.

However, factors that should be taken into account include the physicians' values and personal beliefs, their medical experience and type of medical practice, their perception of their patients' life expectancy, and style of communication, all of which can affect the decision-making process in oncology⁽²¹⁾. Furthermore, a review by Tariman et al⁽²¹⁾ on

medical specialities showed that urologists opted more for surgery while radiation oncologists preferred radiotherapy when dealing with patients with localized prostate cancer.

Another investigation in Australia on the factors that influence oncologists when it came to facilitating SDM with patients, observed that oncologists' values and perceptions affected the extent of their support for SDM. Some believed that not facilitating patient participation in decision making was an act of arrogance, and that involving patients in decision making reduced patient anxiety. In contrast, various oncologists indicated that using SDM could lead the patient to make the wrong decision. But since they believed that the patients wanted treatments that gave them the best possible chance of survival, this tended to overrule oncologists' concerns about including them in the decision-making process. The oncologists also stated that the patients' characteristics influenced patient participation in any treatment decisions⁽²²⁾.

The failure to put into practice a joint decision adopted by the physician and the patient that is revealed by our study contrasts with data obtained from the scores for SDM. In this case, the physicians considered that they complied with all the stages of the process, with percentages exceeding 90% for agreement with all the items, even reaching 100% for statements for 3, 4 and 5. We believe that the explanation for these high scores in the SDM-Q-Doc questionnaire, and hence the discrepancy, lies in the fact that the physicians are not familiar with SDM⁽²³⁾ or that the scores were based on leniency and gratitude⁽²⁴⁾. Nevertheless, the scores are similar to those in Calderón et al⁽¹²⁾, in which all the mean scores exceeded 4 on a scale of 0-5. In our case, statements 1 to 6 recorded a mean score higher than 4, although statements 7-9 had scores of between 3.85 and 3.95. The lowest scores were for statements 8 and 9: *“My patient and I selected a treatment option*

together”, and “My patient and I reached an agreement on how to proceed”.

In terms of the barriers considered to undermine the usefulness of SDM, a considerable number of physicians stated that they acknowledged three of the eight barriers suggested, with percentages always higher than 78%. Two in particular, the lack of time and the difficulties experienced by patients in understanding what they need to know, have also been identified in significant systematic reviews on the issue, such as Gravel⁽⁶⁾, Légaré⁽²⁵⁾ and Perestelo⁽²⁶⁾.

It is also important to emphasize that the only barrier that related to who really makes the decision on treatment was the lack of interest shown by patients in collaborating in the SDM process (44.3% in agreement), which could be one of the main reasons why it is the physician who makes the decision on treatment.

In contrast, the physicians were unanimous in identifying the SDM facilitators, with percentages in all cases above 86%. The only proposal that the majority did not consider to be a facilitator of SDM was when this process became an institutional objective linked to economic incentives. Professional motivation to carry out SDM, physicians’ perception of improvement in the health care process or patients’ results were also cited as SDM facilitators in the systematic reviews by Gravel⁽⁶⁾, Légaré⁽²⁵⁾ and Perestelo⁽²⁶⁾.

Finally, it is important to emphasise that significant differences were only apparent between the medical specialities in their evaluation rates for SDM, in particular in the perception of the medical oncologists compared to that of the radiation oncologists and general surgeons.

The limitations of our study include that the fact that the conclusions cannot be generalized. The sample size is small and the research was carried out exclusively among health care professionals

belonging to the Andalusian Health Service. Secondly, the SDM-Q-Doc questionnaire can be considered generic in its assessment of SDM, in that the items do not always reflect the physicians’ situation, which could affect the way in which the survey is completed. In addition, when this study was underway, the Spanish version of the questionnaire for oncologists had not been validated (it was validated in 2017 by Calderón et al⁽¹²⁾). Another limitation refers to the taxonomies used for the barriers and facilitators to SDM. These had been established in accordance with a systematic review of the bibliography, and the opinions of the physicians involved in writing this work. Finally, this is a retrospective study, and the results could be subject to bias based on memory distortion and/or reinterpretation.

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